

NEMO | WELCOME

Dive Club & Hotel

Welcome home @ Nemo Dive Club & Hotel!

A little information before...

- 1. In the room you will find our information book with all general information
- 2. We recommend using the safe for your personal valuables
- Beach Towels:
 - You can get a towel card at the reception. In the morning you can receive your beach towels with this card and return them there in the evening. Every morning there are fresh ones waiting for you
- 4. In the Egyptian drainage system toilet paper not passes. So please not throw it into the toilet but in waste bin next to toilet. Our housekeeping empties and disinfectes it daily.
- 5. All rooms are non-smoking. Smoking on the balcony is allowed.
- 6. We advise to leave your room key at the reception, so you have the least chance of loss.
- 7. Breakfast and dinner are served from 07:00 to 09:30 in the restaurant on the fourth floor
- 8. Wifi is available in the restaurant, reception and beach bar. There is no wifi in the rooms. If required you can order an internet SIM card at the reception.
- 9. When you leave the beach bar and restaurant, we ask you to check and sign your bill.

 If you stay in the room with 2 people and want a separate bill, you can split your room number as follows:

 for example 101 A or 101 B.
- 10. Arabic is the base language, but most of our staff speaks fluent English.
- 11. For more info about diving: see back
- 12. Tips:

When you are satisfied with the service of our staff, a tip is a nice way to say 'thanks'.

We provide 2 envelopes in your room 2 days before your departure:

- 1 for boat staff and dive center staff (you can give this to the captain or Mostafa).
- and 1 for hotel staff. There is a tip box at the front desk.
- 13. Please let us know immediately if you have any comments, big or small.

We are here to make your holiday a top holiday! Have a pleasant stay with us.

The Nemo Team & Bert and Sofie

